

Video Relay Services (VRS) is wonderful to use. I want to see it become an important real-time communication service. The VRS is for me closer to functional equivalency than other telecommunications services. Please do not allow the FCC to further reduce the VRS rate of reimbursement until it becomes available 24/7 with high quality services and accessibility. Please also overturn the FCC's decision refusing reimbursement for video mail.

I have seen a decrease in VRS quality and availability. I need VRS to be able to have full telecommunication access at home and at work. Please make no more cuts in the VRS rate until functional equivalency is achieved and until video mail is made available.